

FOR IMMEDIATE RELEASE

Contact: Carol Robles

E-mail: address

Phone: (800) 217-7102

Aug. 28, 2008

Hartford City, Ind. – Hearts With Integrity Home Health Agency, the only licensed and insured home health care agency in Blackford County, is pleased to announce that it had a 100% deficiency-free state survey. After the survey, the agency was also given Medicare and Medicaid accreditations. Along with working with private insurance and private pay, Hearts With Integrity can now better serve all community members by accepting Medicare and Medicaid.

For co-owners, Chris Hawes and Carol Robles who are sisters and best friends, this proves that dreams do come true, if you believe and see the vision. The pair had hearts of compassion to help senior citizens in their local community, and so they started Hearts With Integrity in October 2007. With lots of hard work and dedication, Hawes and Robles have devoted themselves to making their home health agency a successful and trustworthy company.

The agency offers skilled nursing, physical therapy services, homemaker services, personal care services, respite care and companionship throughout Blackford County and the surrounding counties.

During the surveying process, the state examines every part of the business including the quality of patient assessments, the execution of doctors' orders, the detailed human resources records, the insurance and billing setup and much more. Hearts With Integrity does background checks and drug tests on each of its employees to ensure patient safety. Excellent patient care is the bottom line for the two sisters.

"We don't only know them as our patients, but they're our friends," Robles said. "Our clients deserve more than a Mission Statement or Executive Summary; they deserve respect, independence and our promise that we offer our clients the highest level of professional and personal care. We are committed to serving each client with respect and dignity, allowing them to remain as independent as possible. We promise to maintain the rights and privacies of each client."

And while Hearts With Integrity is looking to hire additional health aids, LPNs, RNs and physical therapy assistants, the 10 employees already with the company are important to Robles and Hawes. All share the sisters' attitude of compassionate care.

Hawes and Robles grew up in a family with seven children and little money. Both returned to school for nursing after they were married with children. Because they've worked so hard, the success of Hearts With Integrity, including the quick accreditations and perfect survey, means even more to them.

"We feel like this is a dream come true," Robles said. "Everything we have and everything we've ever done, we praise God for it. We know that God has helped us with everything."

For more information, contact Hearts With Integrity Home Health Agency at (800) 217-7102.

###